## Audit Certificate of the disinfection process and measures COVID 19

## **Hotel TIGAIGA**

Outcome	We CERTIFY that the results of the audit and the measures taken by the organization are considered: ADEQUATE according to Law and Regulatory Requirements
Audited processes and activities	Confined and high-risk areas detected: NONE Disinfection products used in cleaning processes: CORRECT Management has taken preventive measures: CORRECT CORRECT cleaning and disinfection status and COVID-19 protection measures, as well as security and distancing measures, with CORRECT instructions and information especially in:  • Protocols and measures for cleaning and disinfection, as well as distancing in COMMON AREAS • Disinfection protocols and measures, capacity and distance in BUFFET, RESTAURANT • Disinfection protocols and measures and good practices in KITCHENS integrating COVID risks • Protocols and special measures taken in the MAINTENANCE of the facilities, including POOL, solarium and gardens • Protocols and CUSTOMER INFORMATION systems
Auditor	Héctor Torres Rodríguez (Colleg Veterinarian n° 756; Dipl. Public Health); and Manuel Luaces

Puerto de La Cruz a 30 de Julio de 2020

Manuel Luaces Naranjo.

DIRECTOR